

WILDERNESS AIR WEIGHT ALLOWANCE INFORMATION

Wilderness Air is Wilderness Safaris' flying wing and generally operates Cessna Caravan 208, Cessna 206, Cessna 210 and the Reims 406 aircraft in Botswana, Namibia, Zambia (operated by Staravia Air Charters) and Zimbabwe on our flying circuits.

The amount of permissible luggage per person on a **sole use** booked with Wilderness Air is subject to a number of variables – type of aircraft used, number of passengers, route flown and airstrips utilised on the itinerary, etc. Details will be provided on quotation, on a case by case basis.

Note that weight allowances on **non**-Wilderness Air aircraft may vary. Should guests be flying a combination of Wilderness Air, as well as non-Wilderness Air flights, guests should adhere to the most restrictive luggage allowance to avoid the possibility of repacking or luggage storage. When guests are collected by Wilderness Air from a camp/lodge after flying in with a non-Wilderness Air flight and their bags do not conform to Wilderness Air luggage specifications, guests' bags will be left behind and flown at a later stage (this cost will be for the guests' expense).

As part of the enhancement of Safety, Compliance and Risk Mitigation processes within Wilderness Safaris and Wilderness Air in striving toward steadfast operations and excellent guest service, audits are carried out on third party aircraft operators. These operators are identified and regarded in terms of legal liability cover, as well as safe and compliant practice. They are thus labelled as Preferred Suppliers and it is the directive of the Safety Review Board of Wilderness Safaris that only Preferred Suppliers are utilised when outsourcing any and all additional aircraft routings. For further details, please consult with your dedicated Travel Designer.

SAFETY IS THE NUMBER ONE PRIORITY FOR WILDERNESS AIR

Adhering to aviation regulations, whilst taking the following into account, means that there have to be strict measures in place to ensure weight allowances are not exceeded and that these parameters are adhered to by all our partners world-wide:

Physical limitations of the aircraft we use take into consideration:

- Size and type of aircraft
- Size of the luggage pod/baggage compartment and seats

The strict weight restrictions in place on any itinerary which includes light aircraft transfers are for the following reasons:

- The aircraft are designed with a maximum bodyweight and luggage weight allowance.
- Most of our airfields are at a fairly high elevation and located in the warm to hot tropics. Therefore the permissible aircraft carrying capacity is reduced.
- The aircraft have physical space restrictions. Please refer to the images below for an indication on the cargo hold **compartment limitations**.



Wilderness Safaris Travel Bag



Wilderness Safaris Travel Bag



Luggage Pod/Baggage Compartment



Luggage Pod/Baggage Compartment



Luggage Pod/Baggage Compartment



Reims 406 Luggage Pod/Baggage Compartment (Forward Nose)



Reims 406 Luggage Pod/Baggage Compartment (Wing Locker)


LUGGAGE ALLOWANCE & LUGGAGE DIMENSIONS

- These limits are applicable to guests travelling on a seat rate basis so may differ if guests have booked a sole use option, in which case the parameters may vary depending on the type of aircraft and the number of passengers booked.
- The number of bags per person is not limited with the provision that guests conform to the dimensions and types of bags as listed, and together, do not exceed the total permissible weight of 20 kg (44 lb) per person (which includes both check-in luggage and carry-on luggage (handbag, backpack, camera equipment, sleep apnoea machine, etc.) when travelling on seat rates.
- Additionally, please be advised that weight restrictions apply to all helicopter transfers and scenic flights – allowances are dependent on the itinerary and routing so this information is required in advance.
- Note that weight allowances on non-Wilderness Air aircraft may vary. Should guests be flying a combination of Wilderness Air, as well as non-Wilderness Air flights, guests should adhere to the most restrictive luggage allowance to avoid the possibility of repacking or luggage storage. When guests are collected by Wilderness Air from a camp/lodge after flying in with a non-Wilderness Air flight and their bags do not conform to Wilderness Air luggage specifications, guests’ bags will be left behind and flown at a later stage (this cost will be for the guests’ expense).

Wilderness Air – Botswana, Namibia, Zambia (operated by Staravia Air Charters) & Zimbabwe

- In Botswana, Zambia and Zimbabwe, soft bags with a rigid structure at the base – including wheels and/or a collapsible handle – will be accepted. Alternatively, standard soft duffel/tog type bags.
- In Namibia, **only** soft duffel/tog type bags will be accepted – no frames or rigid structures may be transported as these cannot physically fit into the aircraft. Wheels on a bag are only permissible if they are not part of a solid frame or rigid structure. This applies to camera bags as well. Should bag dimensions not conform, guests will be provided with soft bags by our staff to repack at our Wilderness Lounge at Hosea Kutako International Airport (Windhoek, Namibia). Alternatively, luggage may be stored at either our airport lounge or our offices in town.
- The maximum dimensions of **all** bags which can be accommodated with Wilderness Air are as follows: 30 cm (11.8 inches) wide x 35 cm (13.8 inches) high and 70 cm (27.5 inches) long.
- The maximum permissible luggage allowance when travelling on a seat rate basis, including carry-on hand luggage and camera equipment, is restricted to 20 kg (44 lb) per person.

ILLUSTRATIONS ON PERMISSABLE & NON PERMISSABLE LUGGAGE



BOTSWANA	✓	✓	✓	X	X	X
ZAMBIA	✓	✓	✓	X	X	X
ZIMBABWE	✓	✓	✓	X	X	X
NAMIBIA	✓	X	✓	X	X	X

Whilst these weight and size allowances appear minimal, please bear in mind the following:

- Most safari camps/lodges and hotels provide basic toilet amenities.
- Laundry is provided on a daily basis (weather permitting). Many camps/lodges offer this service free of charge on the Fully Inclusive (FI) rate basis, however, some camps/lodges and hotels do charge a nominal fee that would need to be settled directly prior to departure.
- More formal attire is usually required only when staying in the more prestigious city hotel establishments or on any of the luxury trains. On a wildlife safari, casual clothing is the order of the day. Please refer to our Suggested Packing List as a guideline.

Passengers travelling on light aircraft:

- Aviation authorities allow for us to estimate passenger weights to be an average of 85 kg (187 lb) for a Male and 75 kg (165 lb) for a Female. Wilderness Air, within legal limits, has pushed this up to 100 kg (220 lb) body weight per passenger and 20 kg (44 lb) luggage per passenger, inclusive of hand luggage. This is to accommodate our clients in a reasonable manner without jeopardising safety and comfort.
- Each and every aircraft has a legal take-off and landing weight. This includes fuel, luggage and **per seat** passenger weight. We are unable to combine passenger weights as this may affect the weight and balance of an aircraft due to unknown variables of the group of passengers on the day. Any deviations from these weight regulations could affect the take-off and landing capabilities of the aircraft.
- Wilderness Air operates relatively small aircraft in wilderness areas where a number of factors influence the weight limitations of the aircraft: the length and condition of the runway, temperature and weather conditions, accessibility to fuel in these areas, as well as the distances flown.

After intensive research and a thorough assessment of our operations, we have reviewed the guest weight allowance policy and Wilderness Air no longer enforces the purchase of additional weight allowance for all passengers weighing more than 100 kg (220 lb). Although additional seats will no longer have to be booked and charged for, we continue to maintain our strict focus on safety and a quality air service for our guests, your customers. It is vital that we manage all calculations for weight and balance in advance. Therefore, prior to travel, we require the weights of all guests that weigh more than 100 kg (22 lb). Please note that this is purely for planning purposes and ensuring that our aircraft calculations are within the legal limitations.

Wilderness Air have to comply with very strict controls and legislation regarding weight on our aircraft – taking not just the weight of the passenger into account, however, luggage and fuel requirements as well. Therefore, in order to operate efficiently whilst still maintaining this strict focus on safety and a quality air service, it is vital that we manage all weight and balance calculations ahead of time. For these reasons, we still require **ALL** guest weights prior to travel. Should weights not be provided in advance and additional aircraft need to be arranged on the day, your clients will be liable for the relevant costs.

EXCESS LUGGAGE ALLOWANCE

Should guests need to bring luggage in excess of the stipulated allowance, they have the option of purchasing additional weight allowance on the applicable air transfer. This allows for a maximum of 20 kg (44 lb) excess weight, on the proviso that the bag/s conform/s to our standard dimensions as specified.

EXCESS LUGGAGE TO ACCOMPANY GUESTS (NOTE THAT A DIFFERENT POLICY APPLIES TO NAMIBIA)

- One unit of excess luggage allows for an additional 20 kg (44 lb), **no longer** 75 kg (165 lb).
- This additional weight allowance is booked as an extra line item. A seat on the aircraft no longer needs to be booked.
- The excess luggage does not have to be in one bag, however, it must conform to the standard dimensions as detailed.
- The cost of this additional weight allowance is no longer based on seat rates. It is now a set rate, charged per 20 kg (44 lb), per air transfer sector (costs are subject to change without prior notice and must be confirmed with your Travel Designer).
- We highly recommend that excess luggage is pre-booked. Scheduling on flights is handled in advance and should operations be unaware of the additional weight allowance required, there will be delays while the necessary is processed, i.e. aircraft arrangements and collecting of payment. Note too, that should the last minute additional weight entail arranging a second aircraft, the costs of a sole use charter will be passed onto the guest.
- This is particularly relevant in Namibia where the aircraft used and/or distances travelled are very specific when it comes to weight. The only way to guarantee an additional 20 kg (44 lb) of weight allowance per person in Namibia is to pre-book and pay, so that aircraft may be scheduled correctly, e.g. should guests arrive with 4 extra pieces of additional weight, however, been scheduled on a Cessna 210 aircraft [which only carries 4 passengers with the standard permissible luggage weight of 20 kg (44 lb)], then guests will either have to leave luggage behind or incur sole use charter costs for a second aircraft if the luggage is to accompany them.
- Should guests arrive with additional weight allowance in Namibia **without pre-booking**, they will be charged a fee per sector for **a maximum of 10 kg (22 lb) per party/group/couple** [instead of the 20 kg (44 lb) per person in other regions]. The remaining excess luggage will have to be stored in Windhoek until the guests return.

Excess luggage may be stored in Maun, Kasane, Livingstone, Lusaka, Windhoek and Victoria Falls (these facilities are not available in Harare). This is on a complimentary basis except in the scenarios where a transfer from the airport to our offices or vice versa is required, due to a lack of storage space at the airport. Please contact your Travel Designer for further details.

While we do not anticipate any problems with stored luggage being damaged or stolen, however, guests must ensure that they are in possession of full travel insurance including luggage cover. Neither Wilderness Safaris, nor Wilderness Air and its subsidiary companies, and any person or agent acting for, through or on behalf of said companies, will not be liable for any loss or damage whatsoever arising from any cause whatsoever.